

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	25-09-2025 14:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	25-09-2025 14:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Education
विभाग का नाम/Department Name	Department Of Higher Education
संगठन का नाम/Organisation Name	Delhi University
कार्यालय का नाम/Office Name	Vallabhbhai Patel Chest Institute
वस्तु श्रेणी /Item Category	ANNUAL MAINTENANCE SERVICES FOR WATER PURIFICATION AND CONDITIONING SYSTEM (Version 2) - Water Coolers with inbuilt RO system installed in VPCI; 3 to 5; PACKAGE-5 : Water purifier and conditioning system maintenance involving basic servicing, filters.. , ANNUAL MAINTENANCE SERVICES FOR WATER PURIFICATION AND CONDITIONING SYSTEM (Version 2) - Water Coolers with external RO system installed in VPCI; 3 to 5; PACKAGE-5 : Water purifier and conditioning system maintenance involving basic servicing, filter..
अनुबंध अवधि /Contract Period	1 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	13 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर के लिए एमएसई को छूट प्राप्त है / MSE Exemption for Turnover	Yes Complete
टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है / Startup Exemption for Turnover	Yes Complete
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details

क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ में नू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय-सीमा बढ़ाने के लिए आवश्यक न्यूनतम सहभागी विक्रेताओं की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	5 Days
अनुमानित बिड मूल्य /Estimated Bid Value	330400
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	14

(a). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

Director
Deputy Registrar Office, Administrative Block, 3rd Floor, M.S. Building, Vallabhnbhai Patel Chest Institute,
University of Delhi, Delhi-110007

(Director, Vpci)

विभाजन/Splitting

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
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1. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover, shall upload the supporting documents to prove his eligibility for exemption.
2. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover shall upload the supporting documents to prove his eligibility for exemption.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1 + 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Detailed description such as Model, Brand , capacities, associated accessories etc, of the assets to be covered under the AMC:Please find List of Water Coolers with External RO system and Water Coolers with inbuilt RO system installed in VPCI attached in Buyer specific requirement and details

Other buyer specific requirements and details:[1756969861.pdf](#)

ANNUAL MAINTENANCE SERVICES FOR WATER PURIFICATION AND CONDITIONING SYSTEM (Version 2) - Water Coolers With Inbuilt RO System Installed In VPCI; 3 To 5; PACKAGE-5 : Water Purifier And Conditioning System Maintenance Involving Basic Servicing, Filters.. (11)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Annual maintenance contract (AMC) for kind of water purification/ conditioning System Category	Water Coolers with inbuilt RO system installed in VPCI
Vintage of water purification / conditioning System covered under the service (Yearly)	3 to 5
Type of AMC Package	PACKAGE-5 : Water purifier and conditioning system maintenance involving basic servicing, filters, membranes, All electrical parts including pump and compressor
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Sunil Kumar	110007,VALLABHBHAI PATEL CHEST INSTITUTE, NORTH CAMPUS, OPPOSITE SHRI RAM COLLEGE OF COMMERCE, UNIVERSITY OF DELHI	11	N/A

ANNUAL MAINTENANCE SERVICES FOR WATER PURIFICATION AND CONDITIONING SYSTEM (Version 2) - Water Coolers With External RO System Installed In VPCI; 3 To 5; PACKAGE-5 : Water Purifier And Conditioning System Maintenance Involving Basic Servicing, Filter.. (9)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
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विवरण/ Specification	मूल्य/ Values
कोर / Core	
Annual maintenance contract (AMC) for kind of water purification/ conditioning System Category	Water Coolers with external RO system installed in VPCI
Vintage of water purification / conditioning System covered under the service (Yearly)	3 to 5
Type of AMC Package	PACKAGE-5 : Water purifier and conditioning system maintenance involving basic servicing, filters, membranes, All electrical parts including pump and compressor
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Sunil Kumar	110007,VALLABHBHAI PATEL CHEST INSTITUTE, NORTH CAMPUS, OPPOSITE SHRI RAM COLLEGE OF COMMERCE, UNIVERSITY OF DELHI	9	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Additional Terms & Conditions

1.The firm is requested to submit the bid as per the tender document no. (VPCI/PUR/OT/SAP/GEM/25-26/2 91/36) attached in Buyer added Bid specific ATC (point no. 2)

2. The Water Cooler with inbuilt RO system and Water Cooler with external RO system for which tender has been floated are located in the various departments of Vallabhbhai Patel Chest Institute, University of Delhi. Firms are advised to visit the site and inspect the machines before submission of their tender document.

3. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for attached categories, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws /

acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा। In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---



VALLBHBHAI PATEL CHEST INSTITUTE
UNIVERSITY OF DELHI
DELHI – 110007

(Administrative Block, 3rd Floor, M.S. Building)
Phone: 011-27402423 & 011-27402411

Ref. No. VPCI/PUR/OT/SAP/GEM/25-26/29-1/36

E-PROCUREMENT TENDER NOTICE

Sub: E-Tender for the Annual Maintenance Services for Water Purification and Conditioning System (Version 2) – Water Coolers with inbuilt RO system and Water Coolers with external RO system installed in VPCI through gem portal.

Sir,

E-Tender under two packet bid system are invited from manufacturer/authorized dealer(s) for **Annual Maintenance Services for Water Purification and Conditioning System (Version 2) – Water Coolers with inbuilt RO system and Water Coolers with external RO system installed in VPCI through Gem Portal**

S. No.	Description of Items	Quantity Required
1	Annual Maintenance Services for Water Purification and Conditioning System (Version 2)- Water Coolers with inbuilt RO system installed in VPCI; 3 to 5; Package-5 : Water purifier and conditioning system maintenance involving basic servicing, filters membranes, All electrical parts including pump and compressor (as per list attached in tender)	11
2	Annual Maintenance Services for Water Purification and Conditioning System (Version 2)- Water Coolers with External RO system installed in VPCI; 3 to 5; Package-5 : Water purifier and conditioning system maintenance involving basic servicing, filters membranes, All electrical parts including pump and compressor (as per list attached in tender)	09

BID SUBMISSION

A. (i) "Bid" shall be submitted as per Annexures { E-Envelope-I }

Annexure-I (Technical Bid Format)

Annexure-II (Tender Acceptance Letter)

Annexure-III (Principal Service Provider Certificate)

Annexure-IV (List of Water Coolers with External RO system and Inbuilt RO system installed in VPCI)

Annexure-V (FORMAT FOR RTGS/NEFT/ECS)

Annexure-VI (Rate Reasonability Certificate)

(ii) Terms & Conditions

Technical Bid Format

Details filled in this form must be accompanied by sufficient documentary evidence, in order to verify the correctness of the information.

S.No.	Description	Details		Page no. of bid
1	Name of the Company/Firm			
2	Status of the company (Prop./Pvt./Public/Govt.)			
3	Mailing Address			
4	Telephone and fax numbers			
5	Email Id and Website address of the Company, if any			
6	Year of registration of the Company			
7	GST No. please enclosed a copy of the document.			
8	PAN No. please enclosed a copy of the document.			
9	ISO/ISI No. (Proof enclosed), if applicable			
10	Escalation Matrix for service support: Bidder/OEM must provide Escalation matrix of Telephone numbers of service support			
11	Three years' experience (F.Y.2022-23, F.Y.2023-24 & F.Y.2024-25) in the supply, installation, commissioning and maintenance of water coolers /similar type of services to any Central/State Govt Organization/PSU. Copies of relevant contracts/orders to be uploaded along with bid in support of having provided services during each of the Financial Year.	F.Y.	Name of the Organisation	
		2022-23		
		2023-24		
		2024-25		
12	Three years' certificates for Satisfactory performance of the work carried out for F.Y.2022-23, F.Y.2023-24 & F.Y.2024-25 (Attach satisfactory performance certificate with the bid)	F.Y.	Name of the Organisation	
		2022-23		
		2023-24		
		2024-25		
13	Bidder(s) should have average annual turnover of Rs. 13 lakhs and above during the last three years (F.Y.2022-23, F.Y.2023-24 & F.Y.2024-25). Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant/Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution/incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.			
14	For Service availability, The bidder should have Head Office/Branch in consignee State Delhi, In this regard, latest documentary evidence of address in the form of any registered has to be submitted. (attach current address proof with the bid)			
15	Technical bid format, (Annexure – I)			
16	Tender acceptance letter, (Annexure - II)			
17	Principal Service provider certificate, (Annexure – III)			
18	List of Water Coolers with External RO system and Inbuilt RO system installed in VPCI, (Annexure – IV)			
19	Format for Bank Account Details, Annexure- V)			
20	Rate Reasonability Certificate, (Annexure – VI)			
21	Whether terms and conditions of the tender document duly signed by the bidder are submitted with the bid or not			

I/we agree to abide by all the terms & conditions mentioned in the tender and further undertake that details of company profile given above with proof are correct & true.

(Signature)

Date : (Name & Designation).....

Place: (Company Seal)

[Note: The format may be printed on the letter head of the firm and attached with page numbering]

D. A. V. S.

TENDER ACCEPTANCE LETTER

To,

.....
.....
.....

Sub: Acceptance of Terms & Condition of E-Tender.

Tender Reference No: dated

for procurement of

Dear Sir,

- 1) I/We have downloaded/obtained the tender document(s) for the above mentioned material(s) as per your e-tender notified on the websites namely <https://gem.gov.in/>
- 2) I/We hereby certify that I/we have read the entire terms and conditions of the tender documents from Page No. **01** to **10** (including all documents like annexure(s), schedule(s), etc.), which form part of the contract agreement and I/we shall abide hereby by the terms / conditions/ clauses contained therein.
- 3) The corrigendum(s) issued from time to time by your department / organization too has also been taken into consideration, while submitting this acceptance letter.
- 4) I/we hereby unconditionally accept the tender conditions of above mentioned tender document(s)/corrigendum(s) in its totality/entirely.
- 5) I/we do hereby declare that our firm has not been blacklisted/ debarred by any Govt. Department/Public Sector undertaking.
- 6) I/we do hereby confirm that the prices offered are reasonable and prices lower than quoted have not been offered anywhere before at any other Govt. Institute/Organization.
- 7) I/we certify that all information furnished by our Firm is true & correct and, in the event, that the information is found to be incorrect/untrue or found violated, then your department/organization shall without giving any notice or reason thereof can summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full earnest money deposit.

Yours faithfully

(Signature of the Bidder, with Official Seal)

Note: The format may be printed on the letter head of the firm/service provider.

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ANNEXURE – III

(Note: This certificate should be on the Letter-Head of the Principal Service Provider firm concern, and should be signed by an authorized person)

Principal Service Provider Certificate

Ref. No.

Date.....

To
The Director
Vallabhbhai Patel Chest Institute,
University of Delhi,
Delhi – 110007

Subject:

Tender Ref. No.

Dear Sir,

We, M/s who are a proven and reputable
service provider of services, having factories at
..... do confirm that the following services are done by us:

.....
.....
.....
.....

Yours faithfully,

(Signature)

(Name & Designation).....

(Company Seal)

Date:

Place:



ANNEXURE – IV

List of Water Coolers with External RO system and Inbuilt RO system installed in VPCI
List of Water Coolers with External RO and its location

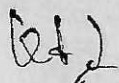
S.No.	Location	Department	Equipment Model No.	Qty	Type of Equipment
i)	Patel Niwas Hostel	Kitchen	Usha SS 6080 with (External 50 LPH RO)	01	Usha pure chill water cooler with 50 LPH RO
ii)	Patel Niwas Hostel	1st Floor	Usha SS 6080 with External Kent RO Unit)	01	Usha pure chill water cooler with Kent RO
iii)	VPCI Canteen Main Building	Canteen	Kalkure Floor Mounted Hot, cCold and Normal Water Dispenser with (External 50 LPH RO)	01	Kalkure water cooler with hot, cold & normal with 50 LPH RO
iv)	MS Building	Dept. of Pharmacology 1st Floor	80-90 LPH BD Bonair Water Cooler with External Kent RO)	01	BD Bonair water cooler with Kent RO
v)	MS Building	Administration Block 3rd Floor	Kalkure Floor Mounted Hot, Cold and Normal Water Dispenser with (External 50 LPH RO)	01	Kalkure water cooler with hot, cold & normal with 50 LPH RO
vi)	Ward-A 1 st Floor	Bathroom Area	Bluescent Water Cooler with (External 50 LPH RO)	01	Bluescent water cooler with hot, cold & normal with 50 LPH RO
vii)	Gate No. 4	VCH	Kool Frost Water Cooler with (External 50 LPH RO)	01	Kool frost RO with 50LPH
viii)	Gate No.3 Waiting Area	VCH	Kalkure Floor Mounted Hot, Cold and Normal Water Dispenser with (External 50 LPH RO)	01	Kalkure Water cooler Hot, cold & Normal with 50 LPH RO
ix)	NTQLS	M S Building	Water Cooler with 50 LPH External RO	01	Water Cooler with 50LPH RO

List of Water Coolers with Inbuilt RO and its location

S.No	Location	Department	Equipment Model No.	Qty	Type of Equipment
i)	Maintenance Cell Main Building (GF)	Maintenance Cell	Water Cooler 80/120 RO+UV (Inbuilt RO)	01	Atsin Water Cooler with hot, cold & normal 80/120 RO+UV
ii)	Maintenance Cell Main Building (GF)	Toilet Area	Water Cooler 80/120 RO+UV (Inbuilt RO)	01	Atsin Water Cooler with hot, cold & normal 80/120 RO+UV
iii)	Main Building (GF)	Dept. of Physiology	AG PC 80-RO (2014) (Inbuilt RO)	01	Aqua guard water cooler AG PC 80-RO
iv)	Animal House	Animal House	Water Cooler 80/120 RO+UV (Inbuilt RO)	01	Atsin water cooler with hot, cold & normal 80/120 RO+UV
v)	Main Building (1 st F)	Dept. of Biochemistry(1 st F)	AG PC 80-RO (2014) (Inbuilt RO)	01	Aqua guard water cooler AG PC 80-RO
vi)	Dept. of Mycology Main Building (2 nd F)	Room. No. 226 (2 nd F)	SS 6080 with (Inbuilt RO)	01	SS 6080 with RO
vii)	MS Building (GF)	Gym	AG PC 80-RO (2015) (Inbuilt RO)	01	Aqua guard water cooler AG PC 80-RO
viii)	MS Building	NCRAAI 2 nd Floor	AG PC 80-RO (Inbuilt RO)	01	Aqua guard water cooler AG PC 80-RO
ix)	MS Building	Library (5 th Floor)	AG PC 80-RO (Inbuilt RO)	01	Aqua guard water cooler AG PC 80-RO
x)	MS Building	MRU 7 th Floor	AG PC 80-RO (Inbuilt RO)	01	Aqua guard water cooler AG PC 80-RO
xi)	C T Scan Area (GF)	Department of Radiology	AG PC 80-RO (Inbuilt RO)	01	Aqua guard water cooler AG PC 80-RO

Yours faithfully

(Signature of the Bidder, with Official Seal)

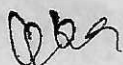


FORMAT FOR RTGS/NEFT/ECS

Name of the Firm/Supplier/Vendor Address		
Particulars of Bank Account		
(A)	Name of the Bank	
(B)	Name of the Branch and Address	
(C)	Telephone Number	
(D)	Email	
(E)	9 Digit Code Number of the Bank and Branch appearing on the MICR Cheque issued by the Bank	
(F)	Type of the Account	
(G)	RTGS/IFSC/NEFT Code of the Branch of the Bank	
(H)	Account Number (as appearing on the Cheque Book)	
(I)	Whether the Branch is Computerized?	
(J)	Is the Branch is also NEFT Enabled?	

I hereby declared that the particulars given are correct and complete.

Authorized Signatory with Rubber Stamp.



RATE REASONABILITY CERTIFICATE

To,

The Director,
Vallabhbhai Patel Chest Institute,
University of Delhi,
Delhi – 110007

Sub: Rate Reasonability Certificate

Ref. No. VPCI Tender No _____ dated _____ and subsequent _____ e-bid submitted by
our firm vide no _____ dated _____ for procurement of _____

Sir,

I/We _____ do hereby confirm that the prices offered are
reasonable and prices lower than quoted have not been offered anywhere before at any other Govt.
Institute/Organization.

Yours faithfully

(Signature of the Bidder, with Official Seal)

Note: The format may be printed on the letter head of the firm/service provider.

05 Feb

TERMS AND CONDITIONS

IMPORTANT Note: These Terms & Conditions duly signed by the tenderer must be accompanied with each tender. Otherwise the tender will not be considered. By signing the document, the bidder shall be deemed to have accepted the terms & conditions.

1. Tenderers are requested to submit E-tender under two bid systems i.e. (i) Technical Bid & (ii) Financial bid.
2. (a) Price quoted for the material/equipment shall be firm and **valid for 180 days** from the bid end date.
(b) The material/equipment offered shall conform to relevant Indian/International standards.
3. **(A) The E- Technical Bid** should be accompanied with complete specifications, Annexure –I to VI, Registration of Firm/company, terms and conditions the tender paper duly signed and sealed by the tenderer etc. as per Annexure –I to VI and (ii).
4. The successful tenderer/bidder will have to submit the security deposit/performance security @ 5 % of the total order value in the form of Demand Draft / Bank Guarantee / Banker's Cheque / FDR of equivalent amount drawn on any Commercial Bank payable to "Director, VPCI".
5. The security deposit in full or in part may be forfeited by VPCI if the services are not found satisfactorily after repairing of the system and during the CAMC period.
6. The vendors are requested to inspect each and every RO Systems of VPCI and quote rates accordingly. No extra payment will be made over and above the quoted rate.
7. Rate offered must be for metric system of unit lengths or volume or weight.
8. VPCI reserves the right to increase the quantity mentioned in this tender and VPCI reserves the right to split this tender and place order on one or more tenderers and the right to reject partly or completely any tender without assigning any reasons thereof. VPCI shall have the sole right to cancel bid/tender at any time without assigning any reason. The decision of VPCI shall be final in all matters of selection of the contractor for Comprehensive Annual Maintenance Contract of Water Coolers.
9. No claim of insurance is admissible. Supply shall be effected either at Transporter's risk or railway or supplier's risk.
10. Tenders may be rejected if the copy of Goods and Services Tax (GST) Registration and any other applicable Taxes Registration are not furnished (if applicable).
11. Delivery Period: As time is the essence of the contract, Delivery period mentioned in the Purchase/Contract Order should be strictly adhered to. Otherwise the tenderer's EMD/Bid Security will be forfeited.
12. The tender/quotation/offer submitted should be valid till 180 days from the date of opening of quotations (price bid). VPCI reserves the right to request the firm for the extension of the validity of quotation.
13. The Financial Bid will be opened only if the bidder fulfills the eligibility criteria and conditions stipulated in the "Technical Bid".
14. Material/equipments/service shall be guaranteed for the minimum period of one year for satisfactory performance, workmanship and for the quality of material/equipment/service supplied by the firm from the date of delivery.
15. All taxes/duties should be clearly mentioned in the tender.
16. Bids once submitted shall not be allowed to be withdrawn and any default after acceptance of the bid shall be deemed to be non-compliance of terms of contract.
17. In case the selected Bidder fails to cope up with the workload or does not render satisfactory services, the contract awarded to him shall be cancelled after serving notice allowing 30 days time period. In this connection, the decision of the Department shall be final and binding on the bidder.
18. **PERIOD OF CONTRACT**
 - (i) The contract shall be valid for a period of one year starting from date of award of contract.
 - (ii) The contract may be extended further at the discretion of the VPCI. No demand for revision of rate on any account shall be entertained during the contract period.
 - (iii) Duration of the service contract may be extended up to as per rules beyond the initial contract duration (Subject to satisfactory performance and mutual consent).
19. **PENALTY**
 - (i) If the successful Vendor does not attend the complaint and rectify/solve the faults within 2 clear working days from time of complaint registered, the Vendor shall be liable for penalty @ Rs.1000/- per day w.e.f. time and date of complaint registered.
 - (ii) If the successful Vendor fails to repair the machines for one week, this office is at liberty to get the machines repaired from other parties and made functional and the expenditure incurred thereon shall be recovered from the AMC Vendor, apart from penalty levied as stated above. This may even entail termination of the contract.
 - (iii) Penalty shall be deducted from the running payments.

20. PAYMENT-

- (i) No advance payment would be made in any case. However, quarterly payment after completion of each quarter shall be made on due certification of satisfactory services by the User department and monthly site visit certificate with the invoice/bill duly signed by concerned officer
- (ii) After issuing of Contract order, the firm should submit Performance Security @5% value of the order valid for the warranty period of 14 months in the form of Bank Guarantee or FDR or BANKERS Cheque or Demand Draft in favour of Director, VPCI.
- (iii) The Bidder will not have any legal right to proceed against the Department in the event of late payment due to unforeseen reasons

21. SCOPE OF WORK-

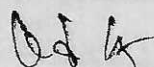
Comprehensive AMC of Water Coolers with External and Inbuilt RO Installed in VPCI- All preventive maintenance, breakdown maintenance, and fault rectifications for the water Coolers :-
All in all comprehensive maintenance of water cooler after Defect Liability Period of Equipment including compressor, condensing/cooling coil, water tank with inner piping including repair/replacement of components, charging of refrigerants whenever required, cleaning servicing etc as per OEM's recommendations to meet in the efficient performance of the Equipment.

- (i) Thorough check-up and cleaning which includes overall servicing etc. of the Water Coolers and Purifiers on monthly basis and keeping them in an excellent working condition and attending to the complaints of breakdown as and when required during the period of contract.
- (ii) Pre-Filter candle will be replaced by the Contractor free of cost and also other parts including active membrane, carbon cartridge, etc. every quarterly and as and when required during the period of contract.
- (iii) Spare Parts: Repair and Replacement of all spare parts, components, accessories, consumables and sub-assemblies during the AMC period shall be provided free of cost without any further charges as and when required during the period of contract in case of any breakdown. These parts must be of the genuine(same company), equivalent, or higher quality and functional capability as the original system. Replaced parts must be sourced from the Original Equipment Manufacturer (OEM). The servicing of equipment's should be attended only by the qualified service technician. The contractor shall use ISI marked/standard company parts for replacement. Contractor must show the new parts to concerned Officer in-charge.
- (iv) The contractor/vendor is required to maintain a month wise service card compulsorily specifying the date, time and nature of work carried out, which shall be countersigned by the Authorized Signatory of this office. The Service Card has to be produced along with the quarterly bill, failing which, no payment shall be released.
- (v) It will be the responsibility of the Vendor to provide all equipment's, manpower and materials request for Service of water coolers and purifiers. No extra payment will be made.
- (vi) The Vendor/Contractor will be strictly responsible for any unforeseen casualty / accident/loss of property and will be strictly liable for any compensation/penalty which arises due to such unforeseen casualty/accident/loss of property.
- (vii) The above works shall be carried out by the Vendor/Contractor in the presence of an Authorised Representative of the Department.
- (viii) The emergency calls should be attended to on the same day of registration of the complaint without any delay. This includes both on-site and off-site fault rectification as required. If the Service provider firm fails to attend the calls within the same day, this office will reserve the right to get the work done by other firms and deduct such expenses from the AMC charges.
- (ix) The AMC is guaranteed against the cost of breakdown of any component, labour charges, transportation charges and replacement of any spares, drain pipes and electrical cables should be provided at free of cost.
- (x) The vendor shall be responsible for compliance of all labour laws including ESI Act, EPF Act and requisite all licenses issued by Govt. authorities. The Department shall not be responsible for any liability occurred due to non-compliance of any law by the vendor/AMC provider.
- (xi) This office reserves the right to terminate the contract, if the service is not found to be satisfactory.
- (xii) OEM Certification (Original Equipment Manufacturer). The vendor shall be responsible for using only factory-approved parts and processes.

22. AFTER SALES SERVICE: The offer shall clearly state full details of the service after sales facility available for the materials/equipment. The details shall include & qualification of service personal stationed at the service centre, response time in case emergency, availability of spares, etc. The offer shall also give the amount and other terms & conditions for annual service contract of the equipment/material after the expiry of the guarantee/warranty period wherever applicable.

23. DEVIATIONS: Deviations if any from the specifications given which provide for improvement in the functioning of the equipment will be accepted. Such deviations and their advantages shall be clearly brought out in the tender wherever applicable.

24. After Opening of Price Bid(s) no letter/objection will be entertained and decision of the VPCI shall be final.



25. All disputes are subject to exclusive jurisdiction of Competent Court and Forum in Delhi, India only.
26. The Director, V.P. Chest Institute, Delhi reserves all the rights to increase or decrease the items of the tender in full or in part without assigning any reason any time.

To
Director
Vallabhbhai Patel Chest Institute,
University of Delhi, Delhi – 110 007

I/We agree to abide by all the Terms & Conditions mentioned above.

Signature of the Tenderer

Date:

Name & Address of the Firm with Seal:

(Phone/Fax No./E-mail id may also be stated for easy communication)

